



अखिल भारतीय आयुर्विज्ञान संस्थान ,रायपुर (छत्तीसगढ़)
All India Institute of Medical Sciences Raipur (Chhattisgarh)
G. E. Road, Tatibandh,
Raipur-492 099 (CG)
www.aiimsraipur.edu.in

No. AIIMS-RPR/Admin/Tender/ACE/2016-AIIMS.RPR Raipur, Dated 28.12.2016

**Tender For Online Examination (Computer Based Test): Conduct and Processing for
Various examinations of the All India Institute of Medical Sciences, Raipur
Corrigendum**

Sr. No.	Page/Clause/Point	Existing Sentence	Amendment
1.	Page No. 05, Point No. (v)	Setting-up of Help desk	Setting-up of Help desk from the date of advertisement to 10 days beyond publication of result.
2.	Page 10 Scoring Model Point 1.3.1	No. of Assignments in computer based examinations (with more than 10,000 candidates) completed in India in last three years (as on the date of bid submission) < 5 assignment : 2 marks 5-10 assignment : 5 marks >10 assignment : 10 marks	No. of Assignments in computer based examinations (with 25,000 or more candidates in each examination) completed in India in last three years (as on the date of bid submission) <3 assignment : NOT eligible 3 to 5 assignment : 2 marks 5 to 10 assignment : 5 marks >10 assignment : 10 marks
3.	Page 10 Scoring Model Point NO. 1.3.2	Infrastructure capability in India (Proof to be submitted)- No. of seats per shift <10,000 : 2 marks 10,001 to 50,000 : 5 marks >50,000 : 10 marks	Infrastructure capability (either owned or leased) in India (Proof to be submitted)- No. of seats per shift <10,000 : 2 marks 10,001 to 50,000 : 5 marks >50,000 : 10 marks
2	Page No. 11, (QCBS)	The individual Bidder's commercial scores (CS) are normalized as per the formula below: $F_n = F_{min}/F_b * 100$ (rounded off to 2 decimal places) Where, F_n = Normalized commercial score for the Bidder under consideration F_b = Absolute financial quote for the Bidder under consideration F_{min} = Minimum absolute financial quote Composite Score (S) = $T_s * 0.6 + F_n * 0.4$	The individual Bidder's commercial scores (CS) are normalized as per the formula below: $F_n = F_{min}/F_b * 100$ (rounded off to 2 decimal places) Where, F_n = Normalized commercial score for the Bidder under consideration F_b = <u>Absolute financial quote</u> for the Bidder under consideration F_{min} = Minimum absolute financial quote. Absolute financial quote will be calculated as per the method given in form IX. – Price Bid.

		The Bidder with the highest Composite Score(S) would be awarded the contract.	Composite Score (S) = $T_s * 0.6 + F_n * 0.4$ The Bidder with the highest Composite Score(S) would be awarded the contract.
3.	Page No. 14, Point No. (xviii)	Minimum one centre at each city should be OPH friendly.	Minimum one centre at each city should be PH friendly.
4.	Page No. 6, Point No. 3)	Tender Fees: Rs. 1,145/- (Rupees One Thousand One Hundred Forty Five Only) Inclusive of VAT	Tender Fees: Rs. 5,700/- (Rupees Five Thousand Seven Hundred Only) Inclusive of VAT
5.	Page No. 8, Point J	The tender document has to be downloaded from Institute's website (www.aiimsraipur.edu.in) and be submitted along with a fee of Rs. 1,145/- (Rupees One Thousand One Hundred Forty Five only) inclusive VAT in form of demand draft in favor of AIIMS, Raipur. There is no exemption from payment of tender document fees and tenders without requisite fees shall not be accepted. The technical and financial documents should be kept separately in sealed envelopes and both the envelopes should be kept in one envelope super-scribing "Tender for Online Examination (Computer Based Test): Conduct and Processing" so as to reach Store Officer, AIIMS, Raipur. Late tenders shall not be accepted. The technical bid shall be opened as per schedule in clause (3.1) in presence of bidders who may like to be present.	The tender document has to be downloaded from Institute's website (www.aiimsraipur.edu.in) and be submitted along with a fee of Tender Fees: Rs. 5,700/- (Rupees Five Thousand Seven Hundred Only) Inclusive of VAT in form of demand draft in favor of AIIMS, Raipur. There is no exemption from payment of tender document fees and tenders without requisite fees shall not be accepted. The technical and financial documents should be kept separately in sealed envelopes and both the envelopes should be kept in one envelope super-scribing "Tender for Online Examination(Computer Based Test): Conduct and Processing" so as to reach Store Officer, AIIMS, Raipur. Late tenders shall not be accepted. The technical bid shall be opened as per schedule in clause (3.1) in presence of bidders who may like to be present.
6.	Page No. 14, Point No. (xxiv)	The Bidder shall provide help to candidates through a call centre (telephone/email) ensuring service quality on a 9x6 basis	The Bidder shall provide help to candidates through a call centre (telephone/email) from 9.00AM to 6.00PM on working days ensuring service quality.
7.	Page No. 14, Point No. (xxix)	Any other work decided by the Examination Section on the basis of requirement of the individual examination.	Deleted
8.	Page No. 15, Point No.	To arrange frisking of candidates at examination	To arrange frisking of candidates at examination centre by hand

	(iv)	centre, to disallow any electronic gadgets, pen, paper (other than admit card), bag, purse (Except wallet), any ornaments etc. as per the guidelines of the AIIMS.	held metal detector as well as by hand, to disallow any electronic gadgets, pen, paper (other than admit card), bag, purse (Except wallet), any ornaments etc. as per the guidelines of the AIIMS.
9.	Page No. 16, Point No. 5	The bidder should be a company/ firm registered (minimum 5 years old) in India and The registered agency should be operating in India for a minimum of three years with an objective of offering relevant IT Solutions and Services that are the subject matter of this tender.	The bidder should be a company/ firm registered (minimum 5 years old) in India and the registered agency should be operating in India for a minimum of five years with an objective of offering relevant IT Solutions and Services that are the subject matter of this tender.
10.	Page No. 16, Point No. 5	The bidder should have valid ISO 9001, ISO 27001 and ISO 20000 certificate.	The bidder must have valid ISO 9001. The bidder should have ISO 27001 or ISO 20000 certificate.
11.	Page No. 16, Point No. 5	The Organization must be atleast CMMi-3certified .	Deleted
12.	Page No. 16, Point No. 5	The bidder should have delivered at least 3 computer based examinations of at least 50,000 candidates in each examination in each year for the last 3 years ending FY 2015-16 for Central Government Departments or their Autonomous bodies or PSUs/ Exam conducting.	The bidder should have conducted at least 3 computer based examinations of at least 25,000 candidates each during the last 3 years i.e. FY 2013-14, 2014-15 & 2015-16 for Central Government Departments or their Autonomous bodies or PSUs/ Exam conducting authority. At least 2 such examinations conducted during the last 3 years should be of at least 25000 candidates in a single shift.
13.	Page No. 17 Point No. 5	The bidder should have delivered minimum 2 examinations of at least 25,000 candidates in a single shift in last 3 Years ending FY 2015-16. The documentary evidence in form of work order / contract and performance report must be enclosed on the client's letterhead	The documentary evidence confirming satisfactory performance along with number of candidates examined, must be enclosed on the client's letterhead.
14.	Page No. 17	The bidder should own both primary Data Centre with Secondary Data Centre site for data security. Both the Data centres should be located in India in different seismic zones. The data centre must be tier III and ISO 27001 certified Data Centre as per the Government of India guidelines. The infrastructure of the bidder must be Cert-in-	The bidder should own/ have on lease both primary Data Centre with Secondary Data Centre site for data security. Both the Data centres should be located in India in different seismic zones. The data centre must be tier III and ISO 27001 certified Data Centre as per the Government of India guidelines. The infrastructure of the bidder must be Cert-in-certified.

		certified.	Data centre on lease can also be permitted subject to the condition that the data centre is having the above mentioned certification. Documentary evidence along with copy of agreement between bidder and data centre to be provided.
15.	Page No. 17 Point No. 5	The bidder should have successfully developed and administered Question papers having atleast 10000 questions (in total) for Govt. departments/ PSUs/Autonomous bodies/Exam. Conducting bodies.	The bidder should have successfully developed and administered Question papers having atleast 10000 questions (in total) for Govt. departments/PSUs/Autonomous Bodies/Exam. Conducting bodies. The bidder must provide self-certificate in this regards.
16.	Page No. 28, Form II Check list	Tender Fees: Rs. 1,145/- (Rupees One Thousand One Hundred Forty Five only)	Tender Fees: Rs. 5,700/- (Rupees Five Thousand Seven Hundred Only) Inclusive of VAT
17.	Page No. 40 Form IX: Price Bid, Point No. 2.	Setting up, Moderation and Translation of Question Paper for Various Examinations at centres outside AIIMS as desired under Clause 4.0 (Scope of work).	Setting up, Moderation and Translation of Question Paper for Various Examinations as desired under Clause 4.0 (Scope of work).
18.	Page No. 40 Form IX: Price Bid,	200 question per paper	Deleted
18.	Page No. 40 Form IX: Price Bid, Note (c)	Service Tax extra, as applicable.	Service Tax and all other taxes extra as applicable.
19.	Page no 40 Form IX: Price Bid, Note (a)	The determination of L1 bidder will be made on the basis of Quality and Cost Based Selection as mentioned in the Scoring Model under Clause 3 of the tender document.	The determination of L1 bidder will be made on the basis of Quality and Cost Based Selection as mentioned in the Scoring Model under Clause 3 of the tender document. The absolute financial quote will be calculated as under: 1. The rate quoted for conduct of online examination will be normalized for 1000 candidates. 2. 80% weightage will be given to the normalized rates for conduct of examination and 20% to the rate quoted for Setting up, Moderation and Translation of Question Paper.

			<p>For example – if a bidder quote Rs. 500 per candidate for conduct and processing of online examination and Rs. 1,00,000 for question paper setting, the absolute financial quote will be calculated as under:</p> <p>80% of (Rs. 500 X 1000) + 20% of 1,00,000.</p> <p>= 4,00,000 + 20,000</p> <p>= 4,20,000</p> <p>Absolute financial quote will be 4,20,000/ 1000 = 420</p>
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Deputy Director (Admin)
AIIMS, Raipur (C.G.)