

(5th Call)
Notice Tender Invited for
"Refrigerated Blood Bag Centrifuge"

At

All India Institute of Medical Sciences, Raipur

Sr. No.	Description	Start Date & Time
1.	NIT No.	Store/Tender/Refrigerated_Blood_Bag_Centrifuge / 3 / 2016
2.	NIT issue date	30-01-2016
3.	Pre-bid Meeting	12-02-2016 at 03:00 PM
4.	Venue	Committee Hall, 1 st floor, Medical College Building, AIIMS, Tatibandh, Raipur-492099
5.	Last Date of submission	29-02-2016 at 03:00 PM
6.	Open EMD & Technical bid	29-02-2016 at 03:30 PM
7.	Venue	Store Office, Medical College Building, 2 nd floor, AIIMS, Tatibandh, Raipur-492099
8.	Tender document cost	₹ 2,280/- (Inclusive VAT)
9.	EMD Amount	₹ 60,000/- (Rupees Sixty Thousand only)



All India Institute of Medical Sciences
Tatibandh, Raipur – 492099, Chhattisgarh
Tele: 0771- 2971307, email: store@aiimsraipur.edu.in
Website: www.aiimsraipur.edu.in, www.tenders.gov.in

Seal & Sign. of the Bidder



अखिलभारतीयआयुर्विज्ञानसंस्थान, रायपुर, छत्तीसगढ़
All India Institute of Medical Sciences, Raipur (Chhattisgarh)
Tatibandh, GE Road, Raipur-492 099 (CG)
Website : www.aiimsraipur.edu.in

Tele: 0771- 2971307, e-mail: store@aiimsraipur.edu.in

Tender No.: Store/Tender/Refrigerated_Blood_Bag_Centrifuge/1/2016, Dt: 30.01.2016

Last date : on/before 29.02.2016 at 03:00 PM

Sub.: Invitation of sealed tender for Supply of “**Refrigerated Blood Bag Centrifuge**” as per details and specifications shown in the Annexure-I.

Dear Sir/Madam,

ALL INDIA INSTITUTE OF MEDICAL SCIENCES (AIIMS) RAIPUR invites sealed tender for Supply of “**Refrigerated Blood Bag Centrifuge**” as per details and specifications shown in the **Annexure-I** on the following terms & conditions:

Sr. No.	Item Description	Quantity
1.	Refrigerated Blood Bag Centrifuge	01

1. If the supplier / firm is manufacturer / authorized dealer / sole distributor of any item, the Certificate to this effect should be attached.
2. The tender documents are to be in two parts as Technical Offer and Financial offer:
 - a) The Technical offer should include the detailed specifications of main items. All items should be numbered as indicated in the **Annexure-I**.
 - b) The financial offer should include the cost of main items as per Annexure-I. If there is any separate cost for installation etc. that should be quoted separately. The total cost should be quoted in words as well as figures (typed or printed). Amendment should be avoided. Amendments, if any, should be duly initialled, failing which the offers are liable to be rejected.
 - c) The two parts of the offer should be placed in separate sealed envelopes clearly marked “Technical Offer” & “Financial Offer”. These two envelopes along with envelope for EMD and Tender Fee marked “Tender Fee & EMD” (total three envelopes) must be enclosed in one bigger envelope duly sealed and superscribed with tender number, name of the items {**Refrigerated Blood Bag Centrifuge**} and tender due date must be forwarded to the undersigned so as to reach him on or before the due date.
 - d) The Financial Offer must be mentioned in the prescribed format as per the **Annexure-II** only. If the financial offer is not in the prescribed format, it will be rejected.

Incomplete tenders, amendments and additions to tender after opening or late tenders are liable to be ignored and rejected.

3. Fax and Email quotation are not acceptable.

Seal & Sign. of the Bidder

4. Quotations should be valid for 180 days from the tender due date. The quotation should clearly indicate the period of delivery, warranty terms etc.
5. Relevant literature pertaining to the items quoted with full specifications (and drawing, if any) should be sent along with the Quotations, wherever applicable.
6. Tenderer must provide evidence of having supplied government hospital /reputed private hospital organizations in India similar nature of items of at least ₹ **6,66,700/-** (Rupees Six Lac, Sixty Six Thousand & Seven Hundred only) of contract amount in the last three years.
7. The firm should be registered and the bidder should have the average annual turnover of ₹ **10,00,000/-** (Rupees Ten Lac only) in the last three financial years. Copies of authenticated balance sheet for the last three financial years should be submitted.
8. The participant manufacture/companies having own manufacturing units or their authorized dealer can only participate. Proof of manufacturing is to be attached.
9. Company /manufacturer/firm must have branch office within Chhattisgarh. Provide address details. Copy of shop and establishment act registration certificate may be enclosed as proof of establishment.
10. Manufacturer should be European CE / US FDA Certified and BIS certification specific for the product. Dealers participating should enclose certificate from their parent manufacturer company
11. The delivery of the items will have to be made at AIIMS, Raipur. No transportation/ cartridge charges will be provided for the same.
12. Delivery of material should be made on working days from 9.00 AM to 5.00PM only.
13. Unloading of material will be arranged by supplier.
14. The rate quoted should be firm and final and written in ink or typed against each item and should in no case be overwritten.
15. The tender document must be accompanied by copy of PAN, Certificate of firm/company registration, TIN / VAT registration (Sales tax).
16. The quotations should be given for the items in the same order as in the tender document.
17. The quantity shown against each item is approximate and may vary as per demand of the Institute at the time of placing order.
18. The Vendor must be able to provide the product / items within specified time period as prescribed in the Purchase Order. Failing the EMD will be forfeited. Furthermore on completion of the stipulated time period, Purchase Order will be cancelled and award will be given to another qualified bidder with the negotiated terms & conditions.
19. In the event of any dispute or difference(s) between the vendee AIIMS Raipur and the vendor(s) arising out of non-supply of material or supplies not found according to the specifications or any other cause whatsoever relating to the supply or purchase order before or after the supply has been executed, shall be referred to the concerned authority of AIIMS Raipur who may decide the matter himself or may appoint arbitrator(s) under the arbitration and conciliation Act 1996. The decision of the arbitrator shall be final and binding on both the parties.
20. The place of arbitration and the language to be used in arbitral proceedings shall be decided by the arbitrator.
21. All disputes shall be subject to Raipur Jurisdiction only.

Seal & Sign. of the Bidder

- 22. AIIMS Raipur reserves the rights to accept/reject any offer in full or in part or accept any offer other than the lowest offer without assigning any reason thereof. Any offer containing incorrect and incomplete information shall be liable for rejection.**
23. The Tender / Bid will open on 29/02/2016 at 03:30 PM at AIIMS Raipur Premises.
- The suppliers or their authorized representative may also be present during the opening of the Technical offer, if they desire so, at their own expenses.
 - Only those financial offers will be opened whose technical offers are found suitable by the expert committee appointed for the concerned items.
 - No separate information shall be given to individual bidders. In incomparable situation, the committee may negotiate price with the technically and financially qualified bidder before awarding the offer.
 - The Tender Committee reserves its right to select or reject any or all of the items mentioned above without assigning any reasons.
24. In case the supplier requires any elucidation regarding the tender documents, they are requested to contact to the Store Officer, AIIMS Raipur through e-mail stores@aiimsraipur.edu.in on or before 12.02.2016 at 3:00 PM.
25. A demand draft/Pay Order of ₹ 2,280/- (Cost ₹2000 + VAT@14% ₹280=2,280/-) towards non-refundable tender fee and Earnest Money Deposit (EMD) in form of demand draft/BG/FDR/Pay Order of ₹ 60,000/- (Rupees Sixty Thousand only) towards refundable EMD from a Schedule bank in favor of "AIIMS Raipur" payable at Raipur placed in a separate envelope marked "Tender Fee & EMD" should accompany tender bid documents. Both the demand drafts should be valid for 90 days (Demand Drafts must be complied with CTS 2010 standards prescribed by Reserve Bank of India). Without the Tender Fee and EMD the bid will not be considered.
- The EMD of the successful bidder will be returned to them without any interest after completing the successful installation. The earnest money of unsuccessful bidders will be returned to them without any interest within thirty (30) working days after awarding the offer.
26. All tender documents should have to be forwarded through speed post or registered post, courier, Hand Delivery on / before 29/02/2016 at 3.00PM to Store Office, Medical College Building, 2nd floor, AIIMS, Tatibandh, Raipur-492099.

**Stores Officer,
AIIMS, Raipur**

Other Terms & Conditions:

1. Pre-Qualification Criteria:

- a. Bidders should be the manufacturer / authorized dealer. Letter of Authorization from Manufacturer on the same and specific to the tender should be enclosed.
- b. An undertaking from the original Manufacturer is required stating that they would facilitate the bidder on a regular basis with technology/product updates and extend support for the warranty as well.

2. Performance Guarantee Bond:

- a. Performance Guarantee Bond is mandatory.
- b. Successful supplier/ firm should submit performance guarantee as prescribed in favour of "AIIMS, Raipur" and to be received in the Store Office, 2nd Floor, Medical College Building, Tatibandh, Raipur (C.G) Pin-492 099 before the date of commencement of supply or 30 days from the date of acceptance of the purchase order, whichever is earlier. The performance guarantee bond to be furnished in the form of Bank Guarantee as per given proforma of the tender documents, for an amount covering 10% of the value of quantity of material on landed cost basis.
- c. The Performance Guarantee should be established in favor of "AIIMS Raipur" through any Schedule Bank Situated at Raipur with a clause to enforce the same on their local branch at Raipur.
- d. Validity of the performance guarantee bond shall be for a period of entire warranty period from the date of issue of Purchase Order.

3. Delivery : The successful bidders should strictly adhere to the following delivery schedule supply of above items should be effected within 6 weeks from the date of supply order and this clause should be strictly adhere to failing which administrative action as deemed fit under rules will be taken against the defaulter. Otherwise LD will be imposed as per clause no. 4. Purchase order will be placed as required by consignee.

4. Penalty: During the Guarantee/warranty period, desired uptime of 95% of 365 days (24 hrs) if downtime more than 5% the institute shall be entitled to impose penalty equal to amount of 0.05% of the total cost of the equipment per day for the first seven days will be payable by the vendor which will doubled on subsequent weeks along with extension of warranty period by the excess down time period. The vendor must undertake to supply all spares for optimal upkeep of the equipment for at least FIVE YEARS after handing over the unit to the Institute. If accessories/other attachments of the system are procured from the third party, then the vendor must produce cost of accessory/other attachment and the AMC from the third party separately along with the main offer and the third party will have to sign the AMC with the Institute if required.

In no case instrument should remain in non-working condition for more than 7 days, beyond which a penalty of 2% of machine cost will be charged per day.

5. **Validity of the bids:** The bids shall be valid for a period of 180 days from the date of opening of the tender. This has to be so specified by the tenderer in the commercial bid which may be extended, if required.
6. **Demonstration:** Suppliers need to provide adequate sample demonstration at AIIMS Raipur to the nominated person of AIIMS Raipur at their cost. AIIMS Raipur will not bear any training or living expenditure in this regard. The Supplier should arrange for regular weekly visit to the AIIMS, Raipur campus by its technical team and assist in maintenance of the items within warranty period. Assistance limited to locking companies with manufacturer will not be considered sufficient.
7. **Right of Acceptance:** AIIMS, Raipur reserves the right to accept or reject any or all tenders/quotations without assigning any reason there of and also does not bind itself to accept the lowest quotation or any tender. AIIMS, Raipur also reserves the rights to accept all the items in the given tender or only part of it in any given schedule without assigning any reason.
8. **Communication of Acceptance:** AIIMS, Raipur reserves all right to reject any tender including of those tenderers who fails to comply with the instructions without assigning any reason whatsoever and does not bind itself to accept the lowest or any specific tender. The decision of this Institute in this regard will be final and binding.
9. **Performance Security :**

The successful tenderer will be required to furnish a Performance Security Deposit of 10% of contract amount in the form of Fixed Deposit Receipt or Bank Guarantee from any scheduled Bank duly pledged in the name of the "All India Institute of Medical Sciences, Raipur". The security deposit can be forfeited by order of this Institute in the event of any breach or negligence or non-observance of any condition of contract or for unsatisfactory performance or non-observance of any condition of the contract.

Performance Security shall be submitted in the form of Bank Guarantee or Fixed Deposit Receipt issued by a scheduled Bank and the Performa provided with the tender document. Performance Security will be discharged 60 days after completion of contractor's performance obligations (including warranty period) under the contract.

After completion of warranty period a fresh BG/DD/FDR of 10% of AMC cost will be submitted by the supplier for performance security against AMC validity of this new BG/DD/FDR will be 60 days beyond AMC period. After submission of new security deposit, old security deposit will be released.
10. **Breach of Terms and Conditions :** In case of breach of any terms and conditions as mentioned above, the Competent Authority, will have the right to cancel the work order / job without assigning any reasons thereof and nothing will be payable by AIIMS, Raipur. In that event the security deposit shall also stand forfeited.
11. **Insolvency etc.:** In the event of the firm being adjudged insolvent or having a receiver appointed for it by a court or any other under the Insolvency Act made against them or in the case of a company the passing any resolution or making of any order for winding up, whether voluntary or otherwise, or in the event of the firm failing to comply with any of the conditions herein specified AIIMS, Raipur shall have the power to terminate the contract without any prior notice.

12. Risk Purchase & Recovery of sums due:

- Failure or delay in supply of any or all items as per Requisition / Purchase Order, Specification or Brand prescribed in the tender, shall be treated as 'non-compliance' or 'breach of contract' and the order in part of full be arranged from alternative source(s) at the discretion of the hospital authority and the difference in price has to be recovered from the tenderer as mentioned elsewhere.
- The amount will be recovered from any of his subsequent / pending bills or security Deposit.
- In case the sum of the above is insufficient to cover the full amount recoverable, the contractor shall pay to the purchaser, on demand the remaining balance due.

13. Guarantee/Warranty, Service, Maintenance:

Warranty

The tenderers must quote warranty for 5 years on the equipment from the date of completion of the satisfactory installation as certified by the stipulated committee. The Warranty charges **shall not** be quoted separately otherwise the offer shall be summarily rejected.

Service

The supplier will ensure regular maintenance service by the appropriate engineer having the technical know-how of the equipment. The supplier shall also ensure the presence of resident engineer in the geographical location of this city of Raipur so that he attends the call without loss of time.

Maintenance

It will be mandatory for the supplier to enter into a maintenance contract as applicable below:

- a. If the cost of the unit/instrument/equipment is less than INR Five Lakhs, then the supplier has to sign an annual maintenance contract with the purchaser. During this period the supplier shall ensure quality maintenance / check service of minimum 4 times a year in addition to the calls that might be raised by the user department. This contract will be 1 % per annum of the base price (exclusive of taxes / duties) quoted in the financial bid and shall be paid to the supplier at the end of the year with the clearance / satisfaction certificate issued by the user department.
- b. If the cost of the unit/instrument/equipment is more than INR Five Lakhs, then the supplier has to sign a comprehensive maintenance contract with the purchaser. During this period the supplier shall ensure quality maintenance / check service of minimum 4 times a year in addition to the calls that might be raised by the user department. This contract will be 3 % per annum of the base price (exclusive of taxes / duties) quoted in the financial bid and shall be paid to the supplier at the end of the year with the clearance / satisfaction certificate issued by the user department.
 - Non-compliance of any of these conditions or any of the conditions mentioned in the document renders the purchaser to blacklist the supplier along with appropriate legal actions.

14. **Force Majeure:** If, at any time during the subsistence of this contract, the performance in whole or in part by either party of any obligation under this contract is prevented or delayed by reasons of any war or hostility, act of public enemy, civil commotion, sabotage, fire, floods, exception, epidemics, quarantine restriction, strikers lockout or act of God (hereinafter referred to as events) provided notice of happening of any such eventuality is given by party to other within 21 days from the date of occurrence thereof, neither party shall be entitled to terminate this contract nor shall either party have any claim for damages against other in respect of such non-performance or delay in performance and deliveries have been so resumed or not shall be final and conclusive.

Further, that if the performance in whole or in part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 60 days, AIIMS, Raipur party may, at least option to terminate the contract.

15. **Arbitration:**

If any difference arises concerning this agreement, its interpretation on payment to the made there under, the same shall be settled out by mutual consultation and negotiation. If attempts for conciliation do not yield any result within a period of 30 days, either of the parties may make a request to Director, AIIMS, Raipur to settle the dispute by Sole Arbitrator. Sole arbitrator will be appointed by Director, AIIMS, Raipur. In case of such arbitrator refusing, unwilling or becoming incapable to act or his mandate having been terminated under law, another arbitrator shall be appointed in the same manner from among the panel of three persons to be submitted by the claimant. The provision of Arbitration and Conciliation Act, 1996 and the rule framed there under and in force shall be applicable to such proceedings.

16. **Right to call upon information regarding status of work:** The AIIMS, Raipur will have the right to call upon information regarding status of work/job at any point of time.

17. **Subletting of Work:** The firm shall not assign or sublet the work/job or any part of it to any other person or party without having first obtained permission in writing of AIIMS, Raipur, which will be at liberty to refuse if thinks fit. The tender is not transferable. One tenderer shall submit only one tender.

18. **Terms of payment:**

1. The payment would be made for actual supply taken and no claim in this regard should be entertained. 70% payment will be made on receiving of goods satisfactorily with approved quality & ordered quantity. And balance 30% will be paid after successful delivery report from the user department.
2. No payment shall be made for rejected Stores. Rejected items must be removed by the supplier within two weeks of the date of issue of rejection advice at their own cost & replace immediately. In case these are not removed these will be auctioned at the risk and responsibility of the suppliers without notice.
3. Tenderer should submit 03 invoice in original alongwith the packing list/delivery challan and other relevant documents on the time of payment (if required).

19. Fall Clause :

1. Prices charged for supplies the above items by the supplier should in no event exceed the lowest prices at which he offers to sell or sells the stores of identical description to any other State Government/DGS&D/Public Undertaking during the period of the contract.

2. If at any time during the period of contract, the prices of tendered items is reduced or brought down by any law or Act of the Central of State government, the supplier shall be bound to inform Purchasing Authority immediately about such reduction in the contracted prices, in case the supplier fails to notify or fails to agree for such reduction of rates, the Purchasing authority will revise the rates on lower side. If there is a price increase for any product after quoting the rates, the bidder will have to supply the item as per quoted rates. This office will not accept any higher rates after wards.

3. If at any time during the period of contract, the supplier quotes the sale price of such goods to any other State Govt./DGS&D and Pubic Undertakings at a price lower than the price chargeable under the rate contract he shall forthwith notify such reduction to Purchasing Authority and the prices payable the items supplied from the date of coming into force of such price stands correspondingly reduced as per above stipulation.

Any deviation in the material and the specifications from the accepted terms may liable to be rejected and the suppliers need to supply all the goods in the specified form to the satisfaction / specifications specified in the Purchase order and demonstrate at the their own cost.

20. Legal Jurisdiction:

The agreement shall be deemed to have been concluded in Raipur, Chhattisgarh and all obligations hereunder shall be deemed to be located at Raipur, Chhattisgarh and Court within Raipur, Chhattisgarh will have Jurisdiction to the exclusion of other courts.

OTHER TERMS & CONDITIONS OF THE TENDER:

1. Rates quoted should be inclusive of all applicable taxes, packing, forwarding and postage and transportation charges at FOR AIIMS Raipur.
2. All the rates should be mention in Indian national currency (INR) only. The rates quoted in foreign currency will not be entertained in this tender enquiry & such tenders will be cancelled straightway.
3. The offer should be typed or written in Ink Pen/ Ball Pen without any correction. Offers in pencil will be cancelled. Telegraphic/ Telex/ Fax offers will not be considered and cancelled straightway.

**Store Officer,
AIIMS Raipur**

Seal & Sign. of the Bidder

FormA

PARTICULARS TO BE FILLED BY THE BIDDER

1. Name of the Supplier : _____
2. Complete Address of the Supplier : _____

3. Availability for demonstration of instruments at AIIMS Raipur. Yes/No [Please ✓]
4. Cost of the Tender enclosed: Yes/No [Please ✓] If yes,
 - a.) Name of the Bank : _____
 - b.) Amount in (Rs.) : _____
 - c.) Demand Draft No. : _____
5. Earnest Money Deposit enclosed: Yes / No [Please ✓] if Yes,
 - a.) Name of the Bank : _____
 - b.) Amount in (Rs.) : _____
 - c.) Demand Draft No. : _____
 - d.) Last Validity date of the enclosed DD: _____
6. Communication details of the concerned contact person to whom all references shall be made regarding this tender enquiry.

[**NOTE:** Any changes after submission of Tender documents kindly update AIIMS Raipur]

 - a.) Full Name : _____
 - b.) Complete Postal Address: _____
 - c.) Telephone No. : _____
 - d.) Fax No. : _____
 - e.) Mobile No. : _____
 - f.) E-mail : _____
 - g.) Website Address : _____

Note: - Demand Drafts must be complied with CTS 2010 standards prescribed by Reserve Bank of India.

Seal & Sign. of the Bidder

Form B

PARTICULARS FOR REFUND OF EMD TO SUCCESSFUL/UNSUCCESSFUL BIDDER
RTGS / National Electronic Fund Transfer (NEFT) Mandate Form

1	Name of the Bidder	
2	Permanent Account No (PAN)	
3	Particulars of Bank Account	
	a) Name of the Bank	
	b) Name of the Branch	
	c) Branch Code	
	d) Address	
	e) City Name	
	f) Telephone No	
	g) NEFT/IFSC Code	
	h) RTGS Code	
	i) 9 Digit MICR Code appearing on the	
	j) Type of Account	
	k) Account No.	
4	Email id of the Bidder	

Seal & Sign. of the Bidder

Form C**CHECKLISTS FOR REFRIGERATED BLOOD BAG CENTRIFUGE**

Checklist – Tender Fee & EMD			
Sr. No.	Particulars	Documents to be attached wherever applicable	
		Yes	No
1.	Demand Draft / Pay Order for ₹ 2,280/- (Cost ₹ 2,000 + VAT @ 14% ₹280= 2,280/-) towards non-refundable tender fee is enclosed. **Demand Drafts must be complied with CTS 2010 standards prescribed by Reserve Bank of India		
2.	Demand Draft / FD/BG for ₹ 60,000/- (Rupees Sixty Thousand only) towards refundable EMD is enclosed. **Demand Drafts must be complied with CTS 2010 standards prescribed by Reserve Bank of India		
3.	Envelope is marked as “Tender Fee and EMD”		
Checklist – Technical Offer			
Sr. No.	Particulars	Documents to be attached wherever applicable	
		Yes	No
1.	1) Attached documents as required in the tender document (i.e. Supplier / firm is manufacturer / authorized dealer/ sole distributor certificate, 2) Authorization certificate from the manufacturer in case of dealer / distributor. 3) Power of Attorney / authorization for signing the bid documents 4) Manufacturer should enclose certificate European CE / US FDA Certified and BIS certification. Dealers participating from their parent manufacturer company, 5) Copy of Permanent Account Number (PAN), 6) Certificate of firm/company registration, 7) TIN/VAT registration (Sales tax), 8) Income Tax Return of last three years, 9) Tenderer must provide experience / supplied as per the clause 6. 10)Annual Turnover & balance sheet of last three years duly certified by C.A. as per the clause 7. 11)Tender document duly seal and sign by the tenderer. 12) Tenderer must provide a certificate on letter head that proprietor /firm has never been black listed by any organization. 13) Certificate of proof of manufacturing submitted by the tenderer. 14) Relevant brochure/catalogue pertaining to the items quoted with full specifications etc. 15) Company/Manufacturer/Firm must have branch office within Chhattisgarh Provide address in detail.		
2.	Technical Specifications Compliance Report		
3.	Duly filled Form – A & Form –B		
4.	Envelope is marked as “Technical Offer”		
Checklist – Financial Offer			
Sr. No.	Particulars	Documents to be attached wherever applicable	
		Yes	No
1.	Financial Offer of the items as per proforma available as Annexure-II		
2.	Envelope is marked as “Financial Offer”		
Checklist – Master Envelope			
Sr. No.	Particulars	Documents to be attached wherever applicable	
		Yes	No
1.	Master envelope containing Envelopes of “Technical Offer”, “Financial Offer” and “Tender Fee and EMD” are superscribed with Tender Number, Name of items and Tender Due Date		

Seal & Sign. of the Bidder

PARTICULARS FOR PERFORMANCE GUARANTEE BOND

(To be typed on Non-judicial stamp paper of the value of Indian Rupees of Two Hundred) (TO BE ESTABLISHED THROUGH ANY OF THE SCHEDULED BANK (WHETHER SITUATED AT RAIPUR OR OUTSTATION) WITH A CLAUSE TO ENFORCE THE SAME ON THEIR LOCAL BRANCH AT RAIPUR. BONDS ISSUED BY CO- OPERATIVE BANKS ARE NOT ACCEPTED.)

To,
The Director
All India Institute of Medical Sciences (AIIMS),
Tatibandh, GE Road,Raipur-492 099 (CG)

LETTER OF GUARANTEE

WHEREAS All India Institute of Medical Sciences (AIIMS) Raipur (Buyer) have invited Tenders vide Tender No..... Dt..... for purchase of AND WHEREAS the said tender document requires the supplier / firm (seller) whose tender is accepted for the supply of instrument / machinery, etc. in response thereto shall establish an irrevocable Performance Guarantee Bond in favour of "AIIMS Raipur" in the form of Bank Guarantee for Rs..... [10% (ten percent) of the purchase value] which will be valid for entire warranty period from the date of installation & commissioning, the said Performance Guarantee Bond is to be submitted within 30 (Thirty) days from the date of Acceptance of the Purchase Order.

NOW THIS BANK HEREBY GUARANTEES that in the event of the said supplier/firm (seller) failing to abide by any of the conditions referred to in tender document / purchase order/ performance of the instrument / machinery, etc. this Bank shall pay to All India Institute of Medical Sciences (AIIMS) Raipur on demand and without protest or demur Rs (Rupees.....).

This Bank further agrees that the decision of All India Institute of Medical Sciences (AIIMS) Raipur (Buyer) as to whether the said supplier/firm (Seller) has committed a breach of any of the conditions referred in tender document / purchase order shall be final and binding.

We, (name of the Bank & branch) hereby further agree that the Guarantee herein contained shall not be affected by any change in the constitution of the supplier/firm (Seller) and/ or All India Institute of Medical Sciences (AIIMS) Raipur (Buyer).

Notwithstanding anything contained herein:

a. Our liability under this Bank Guarantee shall not exceed Rs.....(Indian Rupees only).

b.This Bank Guarantee shall be valid up to(date) and

c. We are liable to pay the guaranteed amount or any part thereof under this bank guarantee only and only if AIIMS Raipur serve upon us a written claim or demand on or before.....(date)

This Bank further agrees that the claims if any, against this Bank Guarantee shall be enforceable at our branch office at situated at.....(Address of local branch).

Yours truly,

Signature and seal of the Guarantor

Name of the Bank:.....
Complete Postal Address:

Seal & Sign. of the Bidder

ANNEXURE-I

Refrigerated Blood Bag Centrifuge for making Blood components (Qty One)

Technical Specifications Review Sheet Refrigerated Blood Bag Centrifuge
for Making Blood Components

1. Design:

- a) Stable, sturdy all- steel design with stainless steel rotor chamber easy to clean/ corrosion resistant paintings & provision of both drain and condense water collection,
- b) Max. rcf: 4500 x g to 7000 x g
- c) Max. speed: At least 4,000 rpm to 6000 rpm
- d) Temperature range: - 20° to + 40° Celsius
- e) Max, volume: Should be able to accommodate eight, 350ml, 450ml single, double, triple, quadruple, quintuple blood bags with SAGM bag and empty satellite bags with "In Line filter system"

2. Drive unit: a. Maintenance free induction drive

3. Operation:

- a. Should have 25-40 programming of all parameters,
- b. Should have digital display,
- c. Noise level within 60 decibels.

4. Programme:

- a) Should be tamper proof, with safety of operations as per international standards.
- b) Programmable time: 0-99 minutes with a minimum resolution of one minute.
- c) Lid-lock and interlock, imbalance display and cutout, steel-armored chamber, protection of overheating of rotor and compressor should conform with European CE / US-FDA certification specific for the safety issues should be submitted.

5. Protection of data: a. In event of power interruption or complete failure, data should remain stored for 2-3 weeks

6. Documentation: a. should have software which should be compatible with hospital information system of respective AllMS and /or Blood Bank software any interfacing required must be provided by the firm.

7. User-friendly handling: a. The equipment should be movable on castor wheels however it should have facility to be placed on four solid feet. There should be no need for ground fixing. Digital display should have keys for controlling for immediate access. The machine should be equipped with and automatic lid lock.

8. Digital Display and adjustment parameters should Include

- a) Acceleration : Different acceleration profiles
- b) Deceleration : Different deceleration profiles
- c) RCF value : 4 digit, should be adjustable
- d) Speed : 4 digit, should be adjustable
- e) Centrifugal : Format should be as hour and minutes

9. Should provide electronic and hard copies of User Manual (English), Service manual (English) and Complete construction details with respect to material specification, thickness, finish etc.

10. Provide a set of equipments for providing calibration leg thermometer and routine preventive Maintenance as per manufacturer documentation in service/technical manual. Should provide Log book with instructions for daily, weekly, monthly and quarterly maintenance checklist. The job description of the hospital technician and company service engineer should be clearly spelt out. Extra set of plastic buckets for the blood bags should be provided with the equipment, along with balancing weights.

11. Speed variation: Microprocessor controlled rotor speed within 10 rpm of set value. Acceleration and deceleration profiles shall be available.

12. Microprocessor controlled rotor temperature with 1 degree of set temperature, regardless of centrifuge speed.

13. CE/FDA and BIS certification specific for the product should be submitted, non-submission shall amount to the rejection of the equipment from the competitive bid.

14. Items covered under warranty/CMC

1. Price should quote with 5 years warranty and 5 year of CMC.
2. **Price of all consumables and AMC/CMC should be quoted separately and frozen for the period including warranty and CMC.**
3. Should have local service facility and should have the necessary equipment's to carry out preventive maintenance test.
4. Onsite physical demonstration and training of the equipment to all the end users with all the requested facilities will be mandatory.
5. Availability of spares for at least 10 years after date of installation.
6. Original literature, and not the photocopy, to be supplied with the quotation.

7. Company should certify that model quoted is latest and not obsolete, and spares are available for minimum 5 years after warranty (5 years).
8. 5 year warranty and 5 years CMC should be provided by company and accessories should be included in warranty and CMC.
9. Should provide the preventive maintenance in every 6 month and also calibrate the machine at the time of PM if required.
10. Comprehensive warranty and CMC would include all parts-plastic, metallic, glass, batteries and rubber (without any exclusion) except the consumable accessories listed above.
11. Comprehensive warranty and CMC would include periodic checking and periodic calibration of all parameters strictly as per manufacturer's recommendations (at least every 6 month) and any spares or standards required for that.
12. Should have online and telephonic registration of the complaints.
13. Should have resident service engineer in Raipur and should be available within 24 hrs. to solve the complaints.
14. Down time of the equipment will start from the time of lodgement of first complaint.
15. The company must ensure that the machine remains FULLY functional all the time for the period of warranty and CMC.
16. No request in this regard will be entertained on the pretext of on availability of items with the supplier/company.
17. **Prices of all consumables and AMC/CMC should be quoted separately and frozen for the period including warranty and CMC.**

(Signature & Stamp of the bidder)

Note- Please sign each page of document including terms & conditions & tender

ANNEXURE-II
FINANCIAL OFFER
FOR INDIGINEOUS SUPPLIES

Ref. No. & Date : -

Tender No. : -

Due Date : -

Description of item : -

S. No.	Description of Item & Specification (Model No. if any)	Qty. In Units	Unit Price in Rs.	Discount (%)	CST /VAT (%)	Unit Price (Including Tax)	Total Price in Rs.

- **Delivery Mode** : Delivery at AIIMS Raipur, at site only
- Total bid price should be inclusive of all taxes and levies, transport, loading, unloading, cartridge charges, etc.
- **Warranty Period** :
- **Delivery Period** :days.
- **Quotation Validity Date** : - Minimum 180 Days from the date of Submission of quotation/tender.
- **Payment Term** : Payment within 30 working days from the date of submission clear of bill with acceptance certificate from the concerned dept./Sect./MMD.

Sign of bidder : -

Date : -

Name of the bidder :-

Firm's Name :-

Seal & Sign. of the Bidder

PRICE SCHEDULE FOR ANNUAL MAINTENANCE CONTRACT
(A.M.C.) / COMPREHENSIVE MAINTENANCE CONTRACT
(C.M.C) AFTER EXPIRY OF WARRANTY

(RATES SHOULD BE QUOTED IN INDIAN RUPEES ONLY)

Sr No	SME Code No.	Name of the Equipment	For Sixth year with spare parts & labour	For Seventh year with spare parts & labour	For Eighth year with spare parts & labour	For Ninth year with spare parts & labour	For Tenth year with spare parts & labour
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)

Place:

Date:

Signature

Name in Capital Letters

Designation

SPECIAL CONDITIONS

1. The bidders should submit the relevant certificates / evidence of previous supply to other hospitals. If required, the technical committee may enquire from the other hospitals where the bidders have supplied the material.
2. The bidders should also submit a certificate from the relevant authority as to the quality of the equipment.
3. The bidder should not have been blacklisted before.
4. The bidders shall also arrange for the demonstration of their equipment to the concerned committee regarding the quality aspect.

Seal & Sign. of the Bidder

The above quote should include all applicable taxes. If the rates of various items are L1 for different Tenderer, the AIIMS Raipur reserve the right to either accept the L1 of different firm/agencies or will negotiate, with the firm who has quoted the maximum gross value of L1 items to lower the rate of other item up to the limit of L1 quoted by other firms. In this context, final decision of the committee will be binding to all and no claim in the regard can be entertained. The quantity indicated is tentative and may vary, and any decision in this regard by Director AIIMS Raipur shall be final.

Declaration by the Bidder:

1. This is to certify that I/We before signing this tender have read and fully understood all the terms and conditions contained in Tender document regarding terms & conditions of the contract, rules regarding purchase of Refrigerated Blood Bag Centrifuge. I/we agree to abide them.

2. No other charges would be payable by Client and there would be no increase in rates during the Contract period.

Place:.....

(Signature of Bidder with seal)

Date:.....

Name :

Seal :

Address :